



FINANCIAL
PROTECTION

Life insurance

Travel assistance services

Travel can be one of life's most exciting and fulfilling experiences. But when an emergency strikes far from home, your dream trip can quickly become stressful, frightening and expensive.

To protect your physical and financial well-being, UnitedHealthcare life insurance products automatically include travel assistance services. These services are available to all members and dependents covered by our life insurance plans. Services can be accessed by phone or online, 24/7, from anywhere in the world.

When you're planning your next trip, you can enjoy peace of mind, knowing you can get the help and information you need.

Prepare before you go

Before your trip, get up-to-date travel information on immunization requirements, passport and visa requirements, travel/tourist advisories, embassy/consular referrals, foreign exchange rates and cultural background.

In brief:

- Travel assistance is an added benefit of your UnitedHealthcare life insurance plan
- Assistance is available 24/7 for emergency situations anywhere in the world
- Travel assistance services are offered by UnitedHealthcare Global
- To access, call the Emergency Response Center collect at **1-410-453-6330** or visit the online Member Center at **UHCGlobal.com**.

There you can create an account. Select "Create User" and enter the ID number 358231. Then follow the instructions for setting up an account.

24/7 by phone, online, from anywhere in the world.

Emergency help when and where you need it

Travel Assistance Services

- Emergency travel arrangements
- Assistance in replacing lost or stolen travel documents
- Emergency translation services
- Emergency pet housing and or pet return

Medical Assistance Services

- Referrals to medical or dental providers worldwide
- Assistance with monitoring of medical treatment, hospital payment, transfer of insurance information, coordination of medication and vaccine transfers
- Help replacing corrective lenses and medical devices

Medical Emergency Transportation

- Emergency medical evacuation
- Coordination of transportation for family to join hospitalized member, return of travel companion or children
- In the event of death, services also include arranging and paying for all necessary government authorization and travel expenses associated with the return of mortal remains.¹

Additional Services

- Visit **UHCGlobal.com** to learn more information about travel insurance and additional services
- available to you or your travel companions direct from UnitedHealthcare Global.

24/7 access by phone or online.

Always carry your UnitedHealthcare Global ID card with you when traveling 100+ miles from home. Included on your ID card are the toll-free phone numbers for multiple countries – call the number for the country in which you are located. Or call UnitedHealthcare Global collect at **1-410-453-6330**.

Or visit the online Member Center at **UHCGlobal.com**. You will need the policy number that can be found on the ID card below.



GLOBAL
ASSISTANCE

UnitedHealthcare Global ID #: 358231

Client Name: UnitedHealthcare Specialty Benefits

Notice to Physicians/Hospitals: Call immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance: assistance@uhcglobal.com

UnitedHealthcare Global Emergency Response Center:

United States +1-410-453-6330 (Reverse Charges Accepted)
TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, call the 24-hour
Emergency Response Center collect (reverse charges accepted).

Australia	1 800 127 907	Japan	00531 11 4065
Brazil0800 891 2734	Mexico	001 800 1 111 0503
China (northern)	108888*800 527 0218	Singapore	800 1100 452
China (northern)	10811*800 527 0218	South Africa	0800 9 92379
France	0800 90 8505	Spain900 98 4467
Germany0800 1 81 1401	Switzerland	0800 55 6029
Hong Kong	800 96 4421	Thailand	001 800 11 471 0661
Israel	1 809 41 0172	U.K.	0800 252 074
Italy	800 877 204	U.S. & Canada	1 800 527 0218

*Dial the first portion of phone number, wait for tone, and then dial remaining numbers.
For a complete list, go to the Global Intelligence Center: <https://members.uhcglobal.com>



¹ Repatriation of Mortal Remains services are subject to a maximum coverage limit of \$15,000 per event. Refer to Description of Covered Services for details of certain sub-limits that may apply.

UnitedHealthcare Life products are provided by UnitedHealthcare Insurance Company and in California by Unimerica Life Insurance Company. The policies have exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company. Some products are not available in all states. UnitedHealthcare Insurance Company is located in Hartford, CT and Unimerica Life Insurance Company is located in Milwaukee, WI.